

## Key Messages

### Message One

The Government has announced changes to the Hearing Services Program effective 1 July 2021.

### Message Two

Changes are in the areas of voucher length, maintenance payments and client reviews.

### Message Three

These changes are part of the Government's renewal of the Hearing Services Program.

For further information

Visit our website at  
[www.hearingservices.gov.au](http://www.hearingservices.gov.au)

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Australian Government  
Department of Health

Australian Government  
Hearing Services Program

## Contracted Service Provider Notice

### Government Announcement of Changes to the Hearing Services Program

(CSPN – 2020/13)

In the October 2020 Budget, the Government announced a number of changes to the framework of the Hearing Services Program (the program) which will be effective as of 1 July 2021.

Changes are in three key areas:

- Client Vouchers will be extended to five years.
- The Government is making changes around the timing and payments for maintenance services.
- Program clients who are not fitted with a device will now be eligible for an annual review.

This will also require changes to the HSO Portal and the program will work with providers to embed them prior to 1 July 2021.

These changes are one part of the renewal of the program which includes the [Review](#) as well as the recently announced initiatives funded through the [Roadmap for Hearing Health](#).

#### Further Information

Further detail on these changes is available on our webpage [Provider Factsheet - Government Announcement of Changes to the Hearing Services Program](#). If you have further questions you can email them to [hearing@health.gov.au](mailto:hearing@health.gov.au).